

EXHIBIT 26

Request number: ST-1-25394727

Safety related: null

Owner: Privacy

Address: Privacy

Owner phone: Privacy

Vin: Privacy

Make: Saturn

Model: ION 2

Year :2004

Mod_time :2007-11-23 11:33:16.0

Open date : 2007-11-06

Odometer : 33000

Closed date : 2007-11-23

Source : Phone

BRC type : N/AYes

Complaint number :1

Complaint code 0 T28

Complaint text 0 Possible Lemon Law

Component code 0

Agent notes : 0 No Symptom Indicated

Repair attempts 0 0

Description:

Work history number: 21

1-90R9-11747|EVENT|null|null|2007-11-06|08:22:27|Owner stated: *Her vehicle shut down for no reason. *She was in the middle of the road and was narrowly avoided by a tractor trailer. *This is the 4th time this stoppage issue has occurred. *She is taking her vehilce to Saturn of White Plains this morning. *She is scared of this vehcile now and wants it repaired properly. I advised: *I would forward to a CAM, set CBE and provided SR#.|2007-11-06

1-90RF-1120|EVENT|null|null|2007-11-23|08:59:57|Privacy says thanks a million and the work was done and she is sorry she did not get back to you sooner. Leave message on the house phone.|2007-11-23

1-90RH-6950|EVENT|null|null|2007-11-08|17:19:53|Please call back. Vehicle shut down again tonight 11/8/2007 but it started again. She stated that the facility doesn't know what is going on.|2007-11-08

1-90RT-13489|EVENT|null|null|2007-11-14|14:54:42|Privacy|2007-11-14

1-90RT-13490|EVENT|null|null|2007-11-08|11:06:16|Privacy-|2007-11-08

1-90RT-13491|EVENT|null|null|2007-11-15|15:37:57|Privacy|2007-11-15

1-90RT-13492|EVENT|null|null|2007-11-06|14:23:07|177 - service manager I stated: Privacy

Privacy called us about the vehicle just shutting down and it's happened 4 times now what's going on Privacy stated: we updated PCM we cleaned throttle body she is picking it up later today I stated: have you guys been able to duplicate the concern Privacy stated: no duplication on this I thanked him for the information|2007-11-06

1-90RT-13493|EVENT|null|null|2007-11-16|08:50:07|Unable to contact card|2007-11-16

1-90RT-13494|EVENT|null|null|2007-11-12|16:53:59|Privacy|2007-11-12

1-90RT-13495|EVENT|null|null|2007-11-06|08:24:03|2007-11-06

1-90RT-13496|EVENT|null|null|2007-11-06|14:21:18|** Business Case ** *** My thoughts:

Supports assistance with repairs to vehicle Customer expectation: To have this repaired

once and for all Estimated cost of repair: 0.00 Retailer offer: To repair the vehicle

Loyalty: ~ 2001 SL1 - Privacy ~ 2004 ION2 Sedan - Privacy Prior sr's: ~ 04/11/2001

Privacy - converted Privacy Goodwill: ~ 04/11/2001 Converted Goodwill \$0.00 Campaigns:

~ Days out of Service: Owner VIN Inquiry: Owner Seq No: 01 In Serv Date: 04-23-2004 In Serv

Miles: 36 Resp Fclty: 11975 Miles to Fclty: 7 Saturn Service Plan: ~ 5/60/\$0 EVC

Aftermarket warranty: ~ No Vehicle Totals \$: LR \$: 1875.00 Warranty \$: 449.44 Cases: 10
Visits: 9 Maintenance: ~ Good TAC involvement: ~ None per EDSNET notes Bulletin: ~ *****
Vehicle History ***** ~ No COMMENTS ON VEHICLE SHUTTING DOWN *****
***** Case # 03 Rpr Date 02 08 07

Name SATURN OF WHITE PLAINS Odometer 27204 MI Case Typ VW Failed Labor Operation N2320 -
SWITCH - REPLACEIGNITION Failed Part Number 10392423 - SWITCH ASM-IGN & START
Technician Comments CUSTOMER STATES CHECK FOR CAR WOULD NOT START CHECKED AND FOUND
B2960 OPEN IN IGNITION SWITCH REPLACED IGNITION SWITCH AND RELEARNS

***** Case
01 Rpr Date 02 08 07 Name GM ROADSIDE ASSISTANCE Odometer 26000 MI Failed
Labor Operation Z|2007-11-06

1-90RT-13497|EVENT|null|null|2007-11-13|14:48:34|177 - service consultant [Privacy]
[Privacy] I stated I need to know if [Privacy] has dropped off her vehicle yet. [Privacy]
stated: ` yes, yesterday ` we ordered a throttle body so far ` and are still looking it
over I stated thank you for the information and I will touch base with the owner. |2007-11-13

1-90RT-13498|EVENT|null|null|2007-11-13|14:55:29| [Privacy] - I stated; this is [Privacy]
area manager with SCAC. I stated i was just following up with you [Privacy] stated thank you
so much for calling me I stated I just called S/White Plains and they told me they ordered
the throttle body for your vehicle. [Privacy] stated: ` yes they called me already today ` I
was going to call them back ` and just follow up with them of were they stand I stated: ` I
will call the facility tomorrow ` and give you a call back no later then COB tomorrow

[Privacy] thanked me again and we ended the call|2007-11-13

1-90RT-13499|EVENT|null|null|2007-11-14|14:53:30|I stated I am following up with [Privacy]
vehicle [Privacy] stated: new throttle body on service manager taking home tonight I thanked
him for the information|2007-11-14

1-90RT-13500|EVENT|null|null|2007-11-23|09:37:23|177 - SERVICE MANAGER I stated [Privacy]
[Privacy] called this morning, everything ok with her vehicle. [Privacy] stated: * New throttle body
was put in. * We have not heard from her. * we put about 112 miles on it. |2007-11-23

1-90RT-13501|EVENT|null|null|2007-11-23|11:31:43| [Privacy] - Left message stating I
received your message this morning, and called [Privacy] at S/White Plains to make sure
everything is ok. If you have any further questions or concerns please give us a call
back. |2007-11-23

1-90RT-13502|EVENT|null|null|2007-11-06|16:15:47| [Privacy] approved a 2/30/\$0 Basic
Care|2007-11-06

1-90RT-13503|EVENT|null|null|2007-11-06|16:39:22| [Privacy] -|2007-11-06

1-90RT-13504|EVENT|null|null|2007-11-08|15:51:40|Unable to contact|2007-11-08

1-90RT-13505|EVENT|null|null|2007-11-09|09:00:43| [Privacy] -- I stated that I received
you call, and we will need to get the vehicle back into the facility. I called [Privacy] at
Saturn of White Plains and informed him of what was going on also. |2007-11-09

1-90RT-13506|EVENT|null|null|2007-11-09|16:25:59|Called [Privacy] and stated [Privacy] called back
in and the vehicle shut down again after she picked it up this is now the 5th time it's
happened. [Privacy] stated - have her bring it back in|2007-11-09

Dealer address :

Repurch buy_back_mile: 0

Repurch nada: 0